Buy Microsoft 365

Sign in

Android mobile setup

iPhone or iPad setup

Microsoft 365 apps and email on iOS

Set up the Outlook app for iOS

Set up an Outlook account on the iOS Mail app

Set up Microsoft 365 on iOS

Other mobile devices

Troubleshooting on Mobile

Set up an Outlook account on the iOS Mail app

If you're trying to sign in to Office with your Microsoft account, you may get a message asking you for parental permission or to verify your age.

For more information about why you're seeing this and how to resolve it, see Parental consent and Microsoft child accounts.

Set up a Microsoft 365, Exchange, or Outlook email in the iOS Mail app

1	2	3 Enter your Microsoft 365, Exchange, or Outlook email address and a description of	
Go to your iPhone or iPad's Settings > scroll down and tap Accounts & Passwords > Add	Select Exchange.		
Account.	iCloud	your account. Tap Next . Cancel Exchange Next	
Note: If you're on iOS 10, go to Mail > Accounts > Add Account.	E S Exchange	Email TRoussel@contoso.com	
	Google	Description Exchange	
Settings Accounts & Passwords	YAHOO! Tap Sign In.		
Mail > Contacts >	Aol.	Sign in to your " contoso_team .onmi- crosoft.com" Exchange	

Microsoft 365

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Calendar >	Outlook.com	Account using Microsoft? Your email address will be sent to Microsoft to discover your Exchange account information.		
Settings Accounts & Passwords	Other	Configure Manually		
App & Website Passwords		Sign In		
ACCOUNTS				
iCloud > Contacts, Photos, Storage & Backup > Add Account >		Note: Tap Configure manually if you need to enter server settings.		
		6 Characteria		
Enter the password associated with your email account. Tap	The Mail app may request certain permissions. Tap Accept .	Choose the services you want to sync with your iOS device and		
Sign in or Next.	iOS Accounts	tap Save . You're done!		
Microsoft	 iOS Accounts needs permission to: Access your mailboxes Sign you in and read your profile You're signed in as: 	Cancel Outlook Save		
Enter password	TRoussel@contoso.com	🖂 Mail		
Password	Show details	()) Contacts		
Back Sign in	Accept Cancel	Calendars		
		Reminders		
		Notes		

Having trouble? We can help.

If you still need help setting up email on your iOS device, tell us about your question in detail using the comment box below so we can address it in the future.

For the best experience, we recommend the Outlook for iOS mobile app. For troubleshooting tips, see Troubleshoot email setup on mobile FAQ.

You can also contact support:

- If you are having issues with the iOS Mail app, contact Apple Support.
- If you have a Microsoft 365 work or school account that uses Microsoft 365 for business or Exchange-based accounts, talk to your Microsoft 365 admin or technical support.
- For all other accounts, contact Microsoft support.

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Need more help?

How can we help you?

Want more options?

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Microsoft 365 training

Microsoft security

Accessibility center

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What's new	Microsoft Store	Education	Business	Developer & IT	Company
Surface Laptop Studio 2	Account profile	Microsoft in education	Microsoft Cloud	Azure	Careers
Surface Laptop Go 3	Download Center	Devices for education	Microsoft Security	Developer Center	About Microsoft
Surface Pro 9	Microsoft Store support	Microsoft Teams for Education	Dynamics 365	Documentation	Company news
Surface Laptop 5	Returns	Microsoft 365 Education	Microsoft 365	Microsoft Learn	Privacy at Microso
Surface Studio 2+	Order tracking	How to buy for your school	Microsoft Power Platform	Microsoft Tech Community	Investors
Copilot in Windows	Certified Refurbished	Educator training and development	Microsoft Teams	Azure Marketplace	Diversity and inclu
Microsoft 365	Microsoft Store Promise	Deals for students and parents	Microsoft Industry	AppSource	Accessibility
Windows 11 apps	Flexible Payments	Azure for students	Small Business	Visual Studio	Sustainability

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